

AREA PLAN – Woodside, Noel Park & Bounds Green

Woodside, Noel Park & Bounds Green Area Plan - for Discussion at Area Committee on 18 April 2013

Priority	Year Two Activity 2013/14	Service / Partner Action	Lead Service & Lead Officer Contact	Outcome	Timescale	UPDATE APRIL 2013
1. Community Engagement	Secure access for local groups to use community facilities for free / at a reduced rate	<p>The Council is undertaking a review of the Council buildings leased to community organisations to improve support for Haringey's voluntary sector (in line with the Voluntary Sector Strategy 2011-2016 - www.haringey.gov.uk/voluntary_sector_strategy).</p> <p>Key issues the review will consider are;</p> <p>Building condition – generally community buildings are considered to be in poor state of repair overall, with limited capacity to invest.</p> <p>Community use - some buildings could be made more generally available as a flexible resource</p> <p>Utilisation – some buildings are under-utilised due to limited opening hours, constraints to flexibility in uses and building condition</p> <p>The approach to the community buildings review is as follows:</p> <ol style="list-style-type: none"> 1. Assess the building stock condition and use of the tenanted buildings and other Council properties available for community use 2. Evaluate all buildings to identify opportunities for redevelopment and 	Dinesh Kotecha – Head of Property Services			Further to the Cabinet decision (December 2012), and key strategic principles for community buildings, the next phase of the Review has commenced. This will include an in depth review of tenant sustainability, community benefit and building use, to establish the level of social value from each building, from the services and activities delivered by voluntary and community organisation tenants. It will also provide the Council with a better understanding of how its building are used in line with outcome 5 of the Council's Voluntary Sector Strategy-To provide support to enable Voluntary Sector organisations to access and to share high quality

AREA PLAN – Woodside, Noel Park & Bounds Green

Priority	Year Two Activity 2013/14	Service / Partner Action	Lead Service & Lead Officer Contact	Outcome	Timescale	UPDATE APRIL 2013
1. Community Engagement (cont.)		<p>consider disposal options that could help realise or contribute to other Council objectives relating to regeneration and housing and employment.</p> <p>3. Develop options for increasing the efficiency and effectiveness of community building assets.</p> <p>The review is in progress and a list of relevant properties, initial outcomes and options will be available in Autumn 2012.</p> <p>Recommended that outcome of Review is considered as part of future Area Forum agenda</p>				premises. The process will include a tenant 'self assessment', and inform the Council's options appraisals.
	Allow local people to set the agenda (e.g. for consultations , Area Forums)	<p>The creation of Area Forums in June 2011 was intended to do just this; provide a space for residents to raise concerns and set the agenda. Residents had an opportunity in March 2012 to comment on the way the Area Forums are currently working as part of a Governance Review. This Review is still in progress and will look at ways of ensuring residents are empowered.</p> <p>Recommended that outcome of Review is considered as part of future Area Forum agenda</p>	Stuart Young – Assistant Chief Executive			
	Establish a network of local	<p>A Resident Association network exists in Haringey already. It is called Haringey Federation of Residents' Associations:</p>				

AREA PLAN – Woodside, Noel Park & Bounds Green

Priority	Year Two Activity 2013/14	Service / Partner Action	Lead Service & Lead Officer Contact	Outcome	Timescale	UPDATE APRIL 2013
1. Community Engagement (cont.)	Residents' Associations	www.haringeyresidents.org .				
	Communicate and promote learning opportunities locally	<p>Haringey Adult Learning Service www.haringey.gov.uk/adult-learning is proactive in marketing course options in the borough. Currently they do this through:</p> <ol style="list-style-type: none"> 1. The HALS brochure - www.haringey.gov.uk/adult-learning - (on display in every library, sent to all schools and children's centres, community centres, Job Centres etc) 2. Libraries digital displays 3. Free newspapers 4. The Haringey website 5. Attendance at community events, which are used to promote courses (usually 12-15 a year) 6. Taster courses 7. Partner agencies who promote HALS courses 8. A London wide courses website <p>HALS is currently talking with Enfield about joint promotion of some key courses where the other doesn't offer them, such bookkeeping in Wood Green. We've also asked Support Services for access to the Haringey texting facility as we see great potential to promote.</p>	Robert Bennett – Head of Haringey Adult Learning Service	<p>On street and JC+ presence during enrolment period.</p> <p>Texting utilised to keep learners in contact for progression opportunities</p>	<p>Across year</p> <p>September 12</p>	<p>Planning for September 2013 brochure now being undertaken including improved layout.</p> <p>Additional promotional stands purchased for Family Learning provision (x2)</p> <p>Coordination team now regularly promote courses to the unemployed via JC+ through on-site presence</p> <p>Enfield team subject to review: contacts need revision.</p>

AREA PLAN – Woodside, Noel Park & Bounds Green

Priority	Year Two Activity 2013/14	Service / Partner Action	Lead Service & Lead Officer Contact	Outcome	Timescale	UPDATE APRIL 2013
		Analysis over years has demonstrated that more costly promotions are simply not cost-effective. In 2010, HALS spent over £2000 on newspaper adverts that generated very few enrolments (1.8%), this year HALS only used Haringey People and generated 2%. Word of mouth is the most cost effective as it brings in 19% of all enrolments and is free.				
	Make use of talking software to market services to, and engage, the visually impaired	<p>The Council's Communication team will provide information in different formats to support residents who are visually impaired e.g. Braille.</p> <p>The Council's website does not offer text to speech facilities, however there is information on the Council website (www.haringey.gov.uk/index/about_this_site) about free external tools residents may wish to use.</p>	Lesley Gordon – Communications Manager (Marketing)			
2. Community Health	Consider opportunities for a mental health outreach programme – to include counselling, keep fit and activities to counter loneliness	We are developing closer working relationships with mental health voluntary sector that will run counselling (as part of the national Improving Access to Psychological Therapies (IATP) programme – visit www.nmhdu.org.uk/news/improving-access-to-psychological-therapies). They are not currently involved in exercise/fitness but we are requiring them to act as a signposting service so should	Nicole Klynman – Public Health			

AREA PLAN – Woodside, Noel Park & Bounds Green

Priority	Year Two Activity 2013/14	Service / Partner Action	Lead Service & Lead Officer Contact	Outcome	Timescale	UPDATE APRIL 2013
2. Community Health		be able to direct people to appropriate leisure facilities.				
	Campaign / negotiate for a community medical centre facility as part of the Heartlands site Heartlands developers to recruit locally	Both of these activities are part of the draft Section 106 agreement due to be signed in March 2012 and agreed by Planning Committee (www.minutes.haringey.gov.uk/mgCommitteeDetails.aspx?ID=106). Health space will be offered to "health organisers" as and when the scheme gets built (1-5 years). The scheme will also support local jobs/training resources. Recommended that an update on Heartlands is a future Area Forum agenda item	Nick Powell – Head of Carbon Management and Sustainability & Martin Tucker – Regeneration Manager, Employment & Skills	Community medical centre facility as part of the development of Heartlands.		
	Encourage residents to take part in community walks that use local parks	An Active for Life (www.haringey.gov.uk/active_for_life) community walks programme exists and is led by public health colleagues Recommended that walks are promoted through future Area Forum meetings	Vanessa Bogle & Gloria Salmon – Public Health	Uptake of programme and sustained increases in walking	Ongoing	
	Install a BCTV Green Gym in Woodside area	The current green gym is limited in the number of sites it can operate in. However, additional funding applications have been made and subject to them being successful The Conservation Volunteers (formerly BTCV) would be able	Simon Farrow – Head of Client Services, Leisure Services			

AREA PLAN – Woodside, Noel Park & Bounds Green

Priority	Year Two Activity 2013/14	Service / Partner Action	Lead Service & Lead Officer Contact	Outcome	Timescale	UPDATE APRIL 2013
		to run regular session at Woodside. TCV would be keen to work with BPCA on this.				
3. Community Safety	Identify problem areas for street drinking (incl. Tintern, Granville, Grainger, Cline Road and Hillside Gardens)	The Safer Neighbourhood Team (SNT) for the area will investigate this and report back to the Area Forum at the June 2012 Area Forum	Inspector Mark Hembury- Safer Neighbourhoods			COMPLETED
	Enforce a Drinking Control Zone in problem areas	This is the responsibility of both police and Council and will be undertaken.	Inspector Mark Hembury-Safer Neighbourhoods			
	Make more use of CCTV to detect issues – in consultation with local residents	There is a protocol already in place for the use of CCTV for community safety purposes. Safety is the overriding priority. The Community Safety Team (www.haringey.gov.uk/communitysafety). This is now in the Single Frontline Service with the CCTV/Parking Team under a single Assistant Director and this will further strengthen performance. We will investigate the use of a CCTV Lay Panel rather than general consultation as this is more practical.	Claire Kowalska – Community Safety and Engagement Manager / Inspector Mark Hembury-Safer Neighbourhoods	A new Steering Group to be introduced	Introduced in 4 th Quarter 2012.	This is still under review
	Communicate police activity	Special feature on gang approaches and successes to be in Haringey People	Claire Kowalska – Community Safety	Improved confidence in	March 2013	Discussions underway with MPS Press Office

AREA PLAN – Woodside, Noel Park & Bounds Green

Priority	Year Two Activity 2013/14	Service / Partner Action	Lead Service & Lead Officer Contact	Outcome	Timescale	UPDATE APRIL 2013
3. Community Safety (cont.)	/ successes to tackle gang issues to residents	(www.haringey.gov.uk/haringeypeople in the Autumn. Could be an agenda item at Autumn area committee if requested.	and Engagement Manager / DCI Lee Presland	the Police (measured via the residents' survey and Police confidence measure)		re: publication of outcome of recent police operations.
	Explore potential for after-school and 7pm onward police patrols	After school patrols are a priority and now a Haringey Police Community Promise, see (www.content.met.police.uk/News/Valentines-Day-sees-launch-of-local-police-community-promises/1400006675653/1257246741786). The police would like more information on the need for evening patrols as the current intelligence does not support this.	Inspector Mark Hembury-Safer Neighbourhoods			
	Encourage residents to engage with local Neighbourhood Watch schemes	Area Committee to nominate a Member to liaise with the Neighbourhood Watch Co-ordinator Pauline Syddell to pass on details of those interested and to agree on the best channels of promotion for the area.	Inspector Mark Hembury-Safer Neighbourhoods			
4. Support for Families	Parenting classes to support families and build self-esteem (considering	Parenting programmes run regularly across the year from the borough's Children's Centres. Parents are referred to the programmes by professionals.	Anne Futchter – Interim Head of Integrated Working and Family Support			Three different parenting programmes for families with some level of additional need are planned over 13/14 on a termly basis. Work

AREA PLAN – Woodside, Noel Park & Bounds Green

Priority	Year Two Activity 2013/14	Service / Partner Action	Lead Service & Lead Officer Contact	Outcome	Timescale	UPDATE APRIL 2013
4. Support for Families	accessibility e.g. translation services)	Children and Young People's Service are also proposing to run parent workshops on supporting young children's well being and development as part of the expanded 2 Year Old Programme from September 2013.	Shubhi Raymond – Early Years Inclusion Team Manager	Parents who attend CC workshops have increased understanding of how to support child's emotional well-being.	Sept. 2013-Aug. 14	is also planned to systematically evaluate the effectiveness of parenting programmes. Training for trainers to run parent workshops on emotional well-being of 2 year olds will be completed end April 2013. Trainers will include community outreach workers from Children's Centres and members of the Early Years Team.
	Explore feasibility of running Young Mum's coffee mornings or drop-in sessions offering support	All the borough's children's centres run drop in sessions for parents with a timetable of sessions delivered across each Children's Centre cluster.	Ngozi Anuforo – Early Years Commissioning Manager			

AREA PLAN – Woodside, Noel Park & Bounds Green

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	Advertise local support groups / activity schemes more widely	Children's centres provide information for parents on groups and activities within each Children's Centre cluster. The Haringey family Information Service website also has information about childcare, play schemes and activities for families.	Ngozi Anuforo – Early Years Commissioning Manager			
5. Houses of Multiple Occupation (HMOs) / Overcrowding	Take enforcement action against rogue landlords	<p>The HMO work plan is prioritised to ensure limited resource is used effectively. The team therefore prioritise reports against properties that meet the following criteria:</p> <ul style="list-style-type: none"> - 3+ stories - 5 or more people - 2 or more households - Shared facilities <p>The HMO Team responds to all referrals regarding housing conditions in the private sector and take enforcement action in the worst cases, visit www.haringey.gov.uk/hmo-licensing for more information.</p>	Steve Russell – Manager, Housing Improvement Team (Private Sector)			
6. Public Realm (parks & green space, traffic and connectivity)	Address inadequate lighting in the alley of Arnold Bennett Way (off the High Road),	The Council is unable to commit to this due to unknown level of funding beyond 2012/13 and that funding has already been allocated to other locations.	Tony Kennedy – Sustainable Transport Manager			
6. Public Realm (parks & green space, traffic and						

AREA PLAN – Woodside, Noel Park & Bounds Green

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connectivity)	Tintern Road and Hillside Gardens					
	Explore feasibility of making the temporary diversions set up to aid the gas works on Hornsey Park Road (opposite Mary Newner Way) permanent to aid congestion	<p>It is unlikely that a one-way system will be considered in Hornsey Park Road as this could potentially lead to an increase in traffic speeds. Surrounding roads would also see a rise in traffic volume. Current streetscape design discourages one way roads as they often serve to bisect communities, raise safety concerns through traffic speeds and volume and are inconvenient to those that live along them. To this end, many one way streets are now being removed.</p> <p>The main purpose of the Mary Neuner Way diversion was to enable the regeneration of the Haringey Heartlands site, which may have benefits in terms of relieving traffic on Hornsey Park Road. However, it was not built as a bypass for Hornsey Park Road and was not designed to cater for the traffic on Hornsey Park Road as well as the traffic from the redevelopment of Haringey Heartlands.</p>	Tony Kennedy – Sustainable Transport Manager			
	6. Public Realm (parks & green space, traffic and	Replace Olympic flag outside Wood Green library	The flag was originally given by the London Olympic games Committee with the involvement of Communications Team and Culture Services. Leisure Services will secure a replacement flag by	Maria Stephanou – Principal Officer Library Service Delivery	Flag removed	June

AREA PLAN – Woodside, Noel Park & Bounds Green

Priority	Year Two Activity 2013/14	Service / Partner Action	Lead Service & Lead Officer Contact	Outcome	Timescale	UPDATE APRIL 2013
connectivity)		June 2012.				
	Tackle dumping / fly-tipping joining on Lordship Lane Explore feasibility of CCTV in fly-tipping hot spots	Neighbourhood Services and Veolia respond to all reported incidents of dumped rubbish. Tackling fly-tipping is a key aim for the Neighbourhood Action Teams. In 2012/13 a new Fly-tipping Strategy will be piloted in Tottenham & Seven Sisters. Learning from this pilot will be rolled out to other areas in 2013/14.	Michael McNicholas – Neighbourhood Action Team Manager	Better Community awareness of Waste & Recycling changes	Ongoing	
	Monitoring of roll-out of fortnightly refuse collections to ensure residents are happy with new provisions	This will happen as part of new fortnightly collection scheme's evaluation 2012/13. Residents with concerns about the new provisions can call Veolia Contact Centre 020 8885 7700.	Michael McNicholas – Neighbourhood Action Team Manager	Monitoring has been ongoing since roll-out	Better Community awareness of Waste & Recycling changes	
Support community litter picking activity involving residents associations, schools and community	Part of new Neighbourhood Action Team's (NAT) role is to build relationships with schools. Schools interested in supporting a litter pick can contact their named local NAT officer who will coordinate support from Veolia (gloves, bins and advice etc).	Gary Cooke – NATS Team Leader	NAT officers have contacted the schools in their area, to enquire whether they would be interested in	No fixed time as such ongoing.	To date, no schools have shown an interest in working to clean up designated local areas.	

AREA PLAN – Woodside, Noel Park & Bounds Green

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	groups	Neighbourhood Services is also considering developing an Environment Champions scheme (formerly Community Volunteers), to be launched 2013/14.	Zoe Robertson – Engagement & Enablement Manager	supporting a litter pick of any local area which they feel could do with a clean up. Launch of Resident Enablement Scheme	2013/14	Proposals for an Environment Champions scheme being developed for later in the year
7. Regeneration (Civic Centre and local developments) 7. Regeneration (Civic Centre and local developments)	Develop a local lettings policy for the Wood Green Area	The Council needs to balance using its own assets to support council services and the capital programme with supporting local businesses. In principle Council policy is to support local business by advice and guidance, networking and signposting and working on strategic infrastructure programmes (development	Nick Schlittner – Projects & Policy Officer			

AREA PLAN – Woodside, Noel Park & Bounds Green

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7. Regeneration (Civic Centre and local developments)	<p>Introduce a shop frontage improvement programme for Lordship Lane</p> <p>Encourage inward investment</p> <p>Break up proliferation of fast food outlets</p> <p>Market Alexandra Palace as Wood Green's cultural centre to encourage</p>	<p>and transport) and advertising its own procurement opportunities. The Council then needs the market to respond to economic development opportunities</p> <p>Such Grant schemes need external funding bids to support them. Council policy is to support local business and community Town Centre Groups to bid for such funds. This has been successful in Green Lanes, Muswell Hill and Tottenham High Rd</p> <p>The Council's Planning Service regularly meets land owners, developers to promote Haringey. The Council supports Haringey Business Board and North London Business and the North London Strategic Alliance to promote Inward Investment</p> <p>During 2012/13 the Council will research policy and strategy mechanisms to do this. Report in 2013/14</p> <p>This begun in May 2012. Consultation document is now in the public domain</p> <p>Recommended that Wood Green regeneration (including plans for Transport for London improvements)</p>	<p>Nick Schlittner – Projects & Policy Officer</p> <p>Nick Schlittner – Projects & Policy Officer</p>			

AREA PLAN – Woodside, Noel Park & Bounds Green

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7. Regeneration (Civic Centre and local developments) (cont.)	more visitors	<p>is a future Area Forum Agenda item (June or September 2012)</p> <p>To also consider the development of an Improvement Strategy for Myddleton Road Local Shopping Centre (consultation due July/ August for 6 weeks)</p>				
	Introduce and enforce higher design standards for buildings in Wood Green (public and private)	Haringey Design Awards (www.haringey.gov.uk/designawards) will take place in July 2012. September will see the launch of "Improving Design in Haringey programme". This will include more scrutiny; training and seminars; greater focus on quality materials and modern buildings that are sustainable, compliment local character, are functional and that "lift the spirits".	Nick Powell – Head of Carbon Management and Sustainability	Improved Design standards.		
	Audit signage and street furniture on the High Street	Neighbourhood Services are happy to provide response to community audits of public space. However, there is not enough resource for Officers to undertake audits on request.	Neighbourhood Services			No update required
	Advertise licensing process and raise awareness of Council regulatory services and	Neighbourhood Services will be launching a new "Neighbourhood Services" page in Haringey People (www.haringey.gov.uk/haringeypeople) Highlighting information about reporting processes, collection schedules and enforcement successes.	Denise Adolphe, Communications & Consultation Manager, Single Frontline	Leaflet produced explaining Neighbourhood Services and reporting problems	2013/14	Reviewing best way of promoting these services to residents. Use of Haringey People to promote services during 2013/14 where possible.

AREA PLAN – Woodside, Noel Park & Bounds Green

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	ways to report issues					
	Share information and consultation opportunities about Pinkham Way	Frequently Asked Questions about Pinkham Way are updated regularly at www.haringey.gov.uk/pinkhamway . An update on Pinkham Way is an agenda item for the Area Forum taking place on 17 April 2012	Nick Powell – Head of Carbon Management and Sustainability	Update on progress of plans for Pinkham Way	Ongoing	
8. Young Adults (17-25 years olds)	Explore the potential for local work experience and / or apprenticeship schemes for young people (with placements available within big businesses, small and medium sized enterprises (SMEs) and Council services)	All of these ideas are being developed through the new Employment Strategy agreed by Cabinet in March 2012. The new Employment Programme (particularly the job creation element where a minimum of 200 new jobs will be created in partnership with businesses) will include skills development plans including apprenticeships leading to Level 2/3 qualifications. The job creation scheme will include a wage subsidy to small and medium sized enterprises (SMEs) to create new jobs for local unemployed people with incentive payments if the job lasts 9 months and 12 months. Young people under 25 will be the primary focus of the programme. Developing an apprenticeship scheme within the Council is also under consideration. Recommended that this is a future	Martin Tucker – Regeneration Manager, Employment & Skills			Jobs for Haringey delivering across the borough. At the end of January 2013 369 people are being supported by the programme with 187 getting into employment. On 13 March a major event on apprenticeships was held in Haringey involving the Council, JCP, CHENEL, National Apprenticeships Service and employers and businesses. It was

AREA PLAN – Woodside, Noel Park & Bounds Green

Priority	Year Two Activity 2013/14	Service / Partner Action	Lead Service & Lead Officer Contact	Outcome	Timescale	UPDATE APRIL 2013
		Area Forum Agenda item				attended by approx. 200 residents
9. Young People (8-17 years old)	Develop an activity programme for young people and young adults on Sandlings Estate	Homes for Haringey helped establish a Youth Club (the Sandbunker) on the Sandlings estate. It meets every Friday. Involvement has continued via the Young Advisors Project; integrated projects between old and young e.g. an estate day trip; support for funding bids (£18k achieved over 5 years); establishment of the first Youth Committee in the country. Assist the RA with funding bid to promote responsible dog ownership	Marlon Bruce – Youth Outreach Community Officer, Homes for Haringey Sheryl Hendrickson– Resident Engagement Officer HFH	We have continued to work with staff at the Sandbunker to continue	Ongoing	The Responsible Dog Ownership project is now being evaluated by the Home Office who have said they want to use it as a good practice case study, and to post it on their web-site shortly”

AREA PLAN – Woodside, Noel Park & Bounds Green

Priority	Year Two Activity 2013/14	Service / Partner Action	Lead Service & Lead Officer Contact	Outcome	Timescale	UPDATE APRIL 2013
9. Young People (8-17 years old)		The Council has worked with the youth worker to extend the opening hours and have provided support to complete funding applications. Possibility of continuation with Communities Against Gun, Gangs and Knife Crime funding.	Belinda Evans – Head of Youth, Community and Participation	the additional session on Thursday (complementing the Friday evening session). The range of activities includes: boxing, arts & crafts, jewellery making and trips		Continuation of working with the voluntary sector in the Sandlings estate (Noel Park).

AREA PLAN – Woodside, Noel Park & Bounds Green

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						Providing an Open access provision for young people(8-17) providing positive activities. This provision has increased from one evening per week to two evening per week with Youth Community and Participation's input.
	Deploy detached youth workers with a long-term focus	There is no current resource base in the Council to fund this area of work.	Belinda Evans – Head of Youth, Community and Participation			
	Promote take up of positive group activities like police Cadets,	This can be undertaken in 2012/13 through the Primary Headteachers' Forum.	Belinda Evans – Head of Youth, Community and Participation	Met with representatives of a wide range of uniformed 3 rd sector		

AREA PLAN – Woodside, Noel Park & Bounds Green

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	Brownies and Cubs in primary schools			<p>providers at the YOU event in October. Consequently we anticipate that the following organisations will become affiliated with the Service:</p> <p>Sea cadets Girl guides Boys Brigade Air Cadets and Voluntary Police cadets</p>		
10. Improving air quality		<p>From monitoring and modelling across the borough the pollutants of concern are identified to be nitrogen dioxide (NO₂) and particulates. The whole borough is designated by Order as an Air Quality Management Area (AQMA) for these pollutants of concern.</p> <p>The Wood Green area is one of nine areas in Haringey identified by TfL as an "NO₂ Focus Area". In addition a modelling report carried out in 2009 for Haringey</p>	Alison Bell , Lead Pollution Officer			

AREA PLAN – Woodside, Noel Park & Bounds Green

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10. Improving air quality		<p>Council identified the Wood Green area as a 'hotspot' area for pollutants of NO2 and PM10. Particles or particulate matter (PM) are tiny bits of solids or liquids suspended in the air. PM10 are particles smaller than about 10 micrometers that can settle in the airway and deep in the lungs and cause health problems. These hotspots / focus areas are representative of relevant exposure, locations at which there may be a risk of exceeding the Government's hourly and annual objectives.</p> <p>The main source of air pollution in Haringey is from road vehicles and domestic gas, the emissions being nitrogen dioxide and PM10. Although many sources of emissions contribute to air pollution, in the immediate vicinity of roads, road traffic emissions sources dominate the pollution profile.</p> <p>Air Pollution requirements in the Wood Green area:</p> <ul style="list-style-type: none"> • Major developments in the Wood green area will require an air quality assessment. • Due to the excellent public transport network in the Wood Green area, all development, both residential and commercial will be car-free. • No biomass boilers will be allowed 				

AREA PLAN – Woodside, Noel Park & Bounds Green

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		<ul style="list-style-type: none"> • CHP or Combined Heat and Power (units that generate electricity and captures the heat generated in the process) will require abatement for emissions of NO2 and PM10. • Ultra Low NOx boilers only will be installed for use. • Green infrastructure will be encouraged; such as green walls, green roofs etc. • No idling zones around schools will be investigated and implemented. • No bonfires will be allowed. • Where practicable, measures within the council's air quality action plan will be implemented. 				